



AER CYFAN / TOTALAIR H&V LTD

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QUALITY POLICY STATEMENT

It is the policy of Totalair H & V Limited to provide quality products and services, which will give complete customer satisfaction throughout the design, manufacture, and installation process, including statutory and regulatory requirements.

We recognise that the continued success of the Totalair H & V Limited is dependent upon a firm commitment by all employees, suppliers and sub-contractors to comply with our customer's requirements and to continually improve the effectiveness of the Quality Management system.

The aim of this policy is to reduce the level of non-conformances by 5% per annum by the continuous development of our products and services. Additional company set quality objectives may be identified and recorded in Management Review meetings.

Totalair H & V Limited is fully committed to providing quality assurance products to ensure total customer satisfaction that will enable the organisation to sustain future growth.

To this end we shall maintain and operate a quality system that conform to the requirements of BS EN ISO 9001: 2008.

Signed :

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A.T. Bush
Director

Dated: 15th October 2014